

Volume 2 issue #7

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## ACCESSIBILITY SURVEY:

Please take the few minutes to complete the accessibility survey that was emailed out to you last month. It is due back by the end of December. This survey is important for CLFFD to know and understand the struggles experienced by individuals and how they might be fixed.

Your voice Matters, let it be heard!

If you need any additional surveys printed out, or would like the survey completed over the phone, let Jeanne know.

Return the surveys by Email to [jjewell@clfortfrances.com](mailto:jjewell@clfortfrances.com) or drop them off at the Central Administration office.

## ACCREDITATION:

The Accreditation process deals with many things, including;

- Planning and Support
- Ethical Practices, Rights, and Responsibilities
- Communication with Stakeholders

# Quality Assurance & Planning Newsletter

*Kindness is like snow—it beautifies everything it covers - Khalil Gibran*

## Shout Outs;

Sean enjoys a very active, fulfilling life; He has recently started a paper route in Fort Frances & he attended an excellent Eagles concert in Winnipeg. In the pictures below, you will see how much he enjoys going out to eat & his love for Maggie the dog that he plays with when she visits. A huge thank you to the staff that help Sean to have a beautifully satisfying Person-Centered Life.



Anyone that knows Harold, knows that he has wanted (and needed) a new truck for years. 2022 was the year for Harold. Pictured below is his smiling face with his new ride! Please congratulate Harold when you see him out. Harold is ecstatic about being able to use his new truck to get around safely, to continue his snow removal business that he keeps on doing (Harold says there is no such thing as retirement!) WAIT A GO HAROLD, KEEP ON TRUCKING! Thank you to the staff for supporting Harold to achieve one of his dreams!



- Accessibility and Minimizing Barriers
- Governance and Leadership
- Financial Management
- Risk Management
- Organizational Learning, Innovation, and Improvement
- Human Resources
- Community, Relationships, and Partnerships
- Health, Wellness, and Safety

I would be happy to answer any questions that you may have about Quality Assurance & Planning or include items of interest on these topics in this newsletter. Please reach out to me at 274-5556 ext # 224 or @jjewell@clfortfrances.com

Editor: Jeanne Jewell



*Another successful Christmas party is in the books for CLFFD! Although COVID interfered with the partying for the past little bit, everyone was back in fine form, sharing a fabulous meal of turkey & ham & all the fixings and showing off their dance moves! Santa was allowed away from the North Pole for the event and pictures were taken with the jolly fella! Huge thank you to everyone that helped out with this event, including planning, organizing, fundraising, selling tickets, booking the venue and so much more. As usual the Legion Ladies did not disappoint. Next up, planning for next year's event!*



*To end the year the CLFFD Rights Committee was treated to a fantastic meal at The Flint House & shared some laughs. Each member received Jeanne's homemade caramel candy & a certificate of appreciation for volunteering their time & effort & helping to safeguard the human, civil, & legal rights of all individuals supported at CLFFD.*

**Merry Christmas from the Rights Committee!**



**The Christmas season gives us the opportunity to pause and reflect on the important things around us – a time when we can look back on the year that has passed and prepare for the year ahead. Life can be stressful, so take time for yourself over the holidays. I wish you joy & peace & hope that you are surrounded by loved ones. Merry Christmas everyone ~ Jeanne**