

SERVICE USER ANNUAL QAM REVIEW

•	Mission, Vision and Operating Principles, and the Rights and Freedoms of People Supported was completed as per CLFFD Policy and Procedure, a legislated requirement of the Ministry of Community and Social Services. Reg. 299/10, 4(2) (a) for Individuals supported, and Reg. 299/10, 4(2) (b) for Staff-
	Volunteers. (Date/Initial)
•	Personal Information, Consent was completed as per CLFFD Policy and Procedure, a legislated requirement of the Ministry of Community and Social Services. Reg. 299/10, 10(1)(2) for Individuals supported. (Date/Initial)
•	Privacy and Confidentiality was completed as per CLFFD Policy and Procedure, a legislated requirement of the Ministry of Community and Social Services. Reg. 299/10, 10(3) for Individuals supported, and Reg. 299/10, 10(2) for Staff-Volunteers. (Date/Initial)
•	Policy and Procedures: Rights and Freedoms of People Supported have been completed as per CLFFD Policy and Procedure, <i>a legislated requirement of the Ministry of Community and Social Services. Reg.</i> 299/10, 4 (2) (b). (Date/Initial)
•	"Abuse of Service Users Policy", "Abuse, Neglect, and Financial Exploitation Procedure" and Education/Refresher has been completed as per CLFFD Policy and Procedure, a legislated requirement of the Ministry of Community and Social Services. Reg. 299/10, 8(2) (c), for individuals supported and regulation 299/10, 8(2) (a) (ii) for Staff-Volunteers. (Date/Initial)
•	"Procedure: Rationale and Protocol for Accessing Files", and the "Consent for Accessing Files" – was completed as per CLFFD Policy and Procedure, a legislated requirement of the Ministry of Community and Social Services. Reg. 299/10, 10(1) (2) for Individuals supported. (Date/Initial)
	Individual's Name: Signature:
	CLFFD Representative:
	Signature:
	Comments:
	Date Completed:

Please maintain this record on file