



## QUALITY ASSURANCE & PLANNING NEWSLETTER

Editor: Jeanne Jewell November 2021, edition #5

I would be happy to answer any questions that you may have about Quality Assurance & Planning or include items of interest on these topics in this newsletter each month. Please reach out to me at 274-5556 ext #235 or @jjewell@clfortfrances.com

Accreditation is voluntary and it is a continuous quality improvement process to demonstrate that nationally prescribed standards have been met. This process will take a couple of years to complete. FOCUS Quality Improvement and Accreditation Program prioritizes internal organizational alignment and transparency as a way to create a culture of continuous learning and improvement that will translate into more than just a “check” on an annual ministry compliance inspection – it will help us become a robust organization on many levels & will evaluate the qualitative and quantitative aspects of our services, and most importantly, spends time with people supported. By participating in the FOCUS Quality Improvement and Accreditation Program, we will create a culture of transparency, openness and continuous improvement that goes beyond compliance – it simply becomes a part of what we do every day. Change is not always easy for everyone & can even spark fear for some. Throughout the Accreditation process, I want everyone to feel included & safe & I want to address each concern as they arise. I want you all to feel that you are part of the process.

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**FOCUS Accreditation Update: Jeanne & Alanna met with FOCUS staff a 2<sup>nd</sup> time to complete the welcome portion of the process. We will be moving on to the Pre-assessment portion of the process in the next few months.**

**“If we are to achieve a richer culture, we must weave one in which each diverse human gift will find a fitting place.”**  
Margaret Meade

**If you have a positive story of someone reaching a milestone or reaching a goal, or a “Shout out” that you would like to share, let me know and I would be happy to include it in this newsletter, with the individual’s permission!**

