

## QUALITY ASSURANCE & PLANNING NEWSLETTER

Editor: Jeanne Jewell August 2021, #2 edition

## CLFFD DSW's have many great qualities such as:

Being supportive & encouraging to individuals in order to make informed decisions, being an inspiring Teacher & Role Model, demonstrating the skills needed for creating and maintaining relationships & being the best Cheer Leader in a person's life. If you exhibit all of these traits, KUDOS to you!!

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Part of the Quality Assurance Measures for Service Agencies includes promoting social inclusion, individual choice, independence and rights for the individuals supported.

Promoting social inclusion means supporting people so that they can be a part of the community through activities such as volunteering, working and participating in local sports teams. Our agency provides support to make sure individuals can be a part of the community where they live. If you have exciting new ideas to accomplish any of these, please share your ideas with your supervisor.

## "Quality means doing it right, when no one is looking"



To the left, you will see the official welcoming of CLFFD to the Focus Accreditation Family! Exciting times in our future, stay tuned....

Reminder when completing an incident report, please ensure you are following the Procedure on Reporting Incidents under the Policies & Procedures tab - Agency Wide Service User Related Information on our webpage

I would be happy to answer any questions that you may have about Quality Assurance & Planning or include items of interest on these topics in this newsletter each month. Please reach out to me at 274-5556 ext #235 or @ jiewell@clfortfrances.com